

# CHC32015

## CERTIFICATE III

### in COMMUNITY SERVICES

#### Units of Competency

- CHCDIV001 Work with diverse people
- HLTWHS002 Follow safe work practices for direct client care
- CHCCOM005 Communicate and work in health or community services
- HLTWHS006 Manage personal stressors in the work environment
- CHCCCS016 Respond to client needs
- BSBPEF502 Develop and support emotional intelligence in the workplace
- CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCMHS001 Work with people with mental health issues
- BSBCRT311 Apply critical thinking skills in a team environment
- CHCCCS019 Recognise and respond to crisis situations
- CHCCOM001 Provide first point of contact
- CHCGRP001 Support group activities

Smart and Skilled funding available for eligible students

#### Course Insights

**Requirements:** It varies based on the specific workplace

**Work Placement:** 80 hours

**Course Duration:** up to 12 months

**Course Completion:** Your certificate will be issued within 28 days of completing your course and requirements

#### Modes of Delivery

**Online:** Flexible, self-paced learning

**Distance:** Paper-based learning with support

**Traineeship:** Workplace-based training combined with study

Already working in the industry?  
Ask about subsidised traineeship!



**Contact Us**  
granville@hnh.org.au  
(02) 9682 0100

