

Why choose h&h?

- We are a Nationally Registered Training Organisation with over 20 years' experience in teaching and training for business and the aged care, disability and childcare industries;
- We have strong relationships with industry employers, which facilitates successful employment outcomes and opportunities;
- Choose how you learn (classroom, distance or traineeship);
- We offer small, hands-on learning groups, with no more than 20 students in any class;
- We offer support in all areas of study, work experience, resume and cover letter writing, and interview processes, with email support available six days a week (24-hour turnaround);
- Our trainers and staff have extensive industry knowledge and speak a variety of languages to support all our students;
- We offer Recognition of Prior Learning (RPL) and Credit Transfer (CT) for students with qualifying previous study;
- All courses offer nationally recognised qualifications; and
- We offer payment plans to suit your financial needs.



Want to know more?

If you want to learn more about h&h, the other courses we offer and find out how to enrol, simply visit our website, or call us to chat to one of our friendly staff members.

h&h Accredited Training Australasia Inc.

Web: www.hnh.org.au

Phone: (02) 9682 0100

Email: granville@hnh.org.au

College opening hours: Monday to Saturday,
8.30am to 4.30pm.

Certificate III in Community Services (CHC32015)
Nationally Registered Training Organisation | RTO ID: 90784

Certificate III in Community Services

CHC32015

Your future in community
services starts here



About this Certificate

This course is best suited to those who wish to work within the community at entry level positions. Graduates are likely to secure work in community service, in supporting individuals who are aged or disabled, or in some junior child care roles.

Key elements of this course include*:

- Working safely in health or community services sectors;
- Working and communicating in health or community services;
- Responding to client needs;
- Providing support to aged people and people with disability;
- Providing support in a junior level child care role, for example as an au pair;
- Working with people new to Australia who require community assistance, for example newly arrived migrants; and
- Identifying and responding to children and young people at risk.

* Please visit our website to view full course elements.

“I wanted to improve my skills, try new experiences and obtain employment – all of which I have done! The training was interesting, and my teacher was so supportive. I now work at h&h as a casual employee.”

Lama Moussa

*Former student, Certificate III in Community Services
(part qualifications) CHC32015*

“h&h understands my needs and offers great flexibility across different modes of study, enabling me to build my future. I will be completing my Cert III in Community Services once I have completed Cert III in Individual Support.”

Habib Asbati

*Current student, Certificate III in Individual Support
CHC33015*

Why choose this course?

This qualification is a wonderful entry point into community services. The community services industry is vital to sustaining and maintaining the wellbeing of communities. Community service workers provide aged, disability care and childcare services as well as welfare and support services to assist some of the most vulnerable people in the community.

This qualification can be also used as a stepping stone to a career in child, aged or disability care, through further studies in various h&h available qualifications with credit transfer. This in turn may assist you to work as a Residential Support Worker, Referral Worker, Community Care Worker, Client Contact, Community Development Worker, Welfare Support Worker, Support Worker (Community Services) and more.

What you'll receive

This qualification is made up of 12 units - five mandatory/seven elective. Elective units allow you to focus on your interested areas, such as child, aged or disability care.

These units can be taken at our campus at Granville (18 weeks) 12 months as a Distance Learning Course (12 months) or as a Traineeship program (12 months).

Units obtained from this qualification may gain credit transfer in other qualifications such as Certificate III in Individual Support (aged care, disability) or Certificate III in Early Childhood Education and Care.